

Supplier Code of Conduct Rule



Helix

Letter from the President and CEO

Dear reader,

Welcome to Tieto's Supplier Code.

Tieto supports sustainable development in all of its operations and meets the ethical, legal and economic requirements set by society. Tieto's business operations worldwide are based on high ethical standards. Tieto promotes fair competition in accordance with applicable laws. Tieto shall abide by the local laws and regulations of each country in which it operates.

Tieto and its employees have undertaken to act in accordance with Tieto's Code of Conduct. The purpose of this Supplier Code is to communicate the common set of ethical and business principles to guide our daily work with our suppliers.¹

We expect all our suppliers and other business partners to respect the principles of this Supplier Code. This Supplier Code applies to all Supplier relations, irrespective of the nature of the products, services or other business activities and their country of origin. Furthermore, the Suppliers shall ensure that their subcontractors comply with the principles set out in this Supplier Code.

The local regulations and legal practice may contain more detailed or strict requirements. In such cases of conflict between local mandatory regulation and the principles of this Supplier Code, the local regulation shall prevail.

In situations where the law or this Code does not give any guidance, the principles in the United Nations Global Compact shall apply.

Kimmo Alkio

President and CEO

¹ Definition of supplier shall cover business entities that Tieto has an agreement with for any kind of delivery of goods or services to Tieto or has an agreement with for co-operation for delivery towards customers.

Reference to the United Nations Global Compact

The Supplier undertakes to support and respect the principles set out in the United Nations Universal Declaration of Human Rights, the ILO Declaration on Fundamental Principles and Rights at Work, the Rio Declaration on Environment and Development and the United Nations Convention against Corruption.²

United Nations Global Compact policy initiative (“UNGC”) sets out the mandatory minimum requirements to be applied between Tieto and the Supplier. The UNCG comprises of the following areas:

- Human rights;
- Labour conditions;
- Environment; and
- Anti-corruption

Human rights and labour conditions

Non-discrimination and equal opportunities

Employees are hired and treated in a manner that does not discriminate with regard to gender, nationality, religion, race, age, disability, sexual orientation, political opinion, union membership, or social or ethnic origin. The Supplier promotes the idea that all employees shall be treated with equal respect and dignity.

Furthermore, the Supplier promotes a culture of equal opportunities and diversity where appointments to jobs, rewarding and personal success depend on individual ability and performance. Fundamental human rights shall be known, understood and respected and applied equally to all employees whether temporarily or permanently hired, or contracted.

Physical abuse and forced labour

Employees shall not be subject to corporal punishment, physical, sexual, psychological or verbal harassment or abuse. Child labour or other forms of compulsory or forced labour are not accepted.

In regard to child labour, the ILO convention No. 138 on the minimum age for admission to employment and work must be respected.

Forced labour means “all work or service, which is exacted from any person under the menace of any penalty and for which the said person has not offered himself/herself voluntarily”.³ Examples of forced labour are for example withholding wages or identity documentation, restricting movement, fraudulent debt, violence, threat or intimidation.

Fair labour conditions

The Supplier supports the freedom of association, and all employees have the right to be a member of a trade union and to bargain collectively.

Wages and benefits

Employees shall be paid fairly and at least the minimum total wage required by national applicable laws. Employees with the same qualifications, experience and performance

² More information on the principles can be found from <http://www.unglobalcompact.org/>.

³ The International Labour Organisation: C029 – Forced Labour Convention, 1930 (No. 29).

have the right to equal pay for equal work with respect to their relevant comparators. Men and women should be equally remunerated.

Working hours and overtime must be kept within local legal limits.

Health and safety

All employees are provided with safe and healthy working conditions and environments. Adequate steps to prevent accidents and injury to health shall be taken by minimizing the causes of hazards inherent in the working environment and by providing appropriate safety equipment.

Environment

The Supplier shall have a precautionary approach in order to minimize the environmental impacts. The Supplier shall have an environmental management system ensuring effective planning, operation and control of environmental aspects. The Supplier's environmental management system shall be equivalent to the requirements in the ISO14001 or Eco-Management and Audit Scheme (EMAS). The environmental management system shall include a continuous improvement program.

Electronic waste, for example obsolete servers, computers and other ICT goods, must be recycled without harming the environment and with respect to human rights.

The Supplier shall acknowledge environmental legislation and applicable regulations and be able to provide evidence of compliance.

Anti-corruption and fair business practices

Anti-corruption

No abuse of power, nepotism or bribery, including improper offers of payments to or from employees or organisations, shall be tolerated. Gifts or similar benefits may only be offered to, or accepted from, a third party if modest in value and if consistent with reasonable hospitality given in the ordinary course of business.

Fair competition

Tieto is firmly committed to fair competition and open markets. We require free and fair competition and expect the Supplier to compete as forcefully and constructively as possible while at all times complying with international and national competition law and regulations.

Conflict of interest

Business decisions shall always be made in the best interest of the companies involved, i.e. the Supplier and Tieto both. Personal relations or considerations will never influence decision-making. Should there be any risk, however small, of conflict of interest, our employees are instructed to immediately inform their manager.

Insurance coverage

The Supplier is obliged to ensure that there are accurate and complete insurance schemes covering its operations, services and products.

Fraud, extortion, money laundering and other related crimes

The Supplier shall abide by all applicable national and international regulations aiming at preventing, detecting and remedying economic crime and, in particular, fraud, extortion, money laundering and other related crimes. Tieto employees will refrain from any act or omission in connection to such criminal activities and shall actively cooperate with any inquiry in relation to such crimes.

Political involvement

The Tieto name, or any resources controlled by Tieto, shall not be used to promote the interests of political parties or candidates.

Confidentiality

Tieto and the Supplier shall pursue to agree on their respective confidentiality obligations in writing.

The Supplier understands that the confidential nature of the information that relates to Tieto's present and future business operations is of utmost importance to Tieto. In no event shall the Supplier misuse or disclose any information that may qualify as sensitive personal data, insider information of Tieto, or other information the confidentiality of which is protected by law.

Compliance

The Supplier shall at all times during the term of agreement(s) with Tieto comply with this Supplier Code and it is the responsibility of the Supplier to ensure that its employees, relevant affiliated companies and subcontractors are informed about the content and comply with the requirements.

Should the Supplier find any obstacles in meeting the requirements or find any breaches, those shall be reported immediately to the Supplier's main contact in Tieto. Actions inconsistent with the Supplier Code must be promptly corrected and may be subject to sanctions. In event of material breach Tieto is entitled to terminate the agreement with an immediate effect.

Communication and auditing

The Supplier shall provide Tieto with necessary information and allow Tieto or its representatives with an access to the Supplier's relevant premises and documentation in order to verify that the Supplier, its employees, relevant affiliated companies and subcontractors comply with this Supplier Code.

The Supplier undertakes to provide all necessary information of its management systems, environmental performance and all other relevant information to verify your compliance with this Supplier Code at least once a year to Tieto for reporting systems. The Supplier and Tieto state that they will actively seek ways for further improvement in the areas of sustainability.

The content of this Supplier Code shall be reviewed on an ongoing basis.

Policy link

This rule is linked with the following Policy:

Policy name

Code of Conduct

Deviations

Deviations to this Rule need to be agreed with the Head of Corporate Responsibility.

Approving deviations/changes of purely technical nature are within the authority of the Rule Owner.

Procurement shall be responsible for keeping track of the deviations in a reliable manner.

Change history

Version	Change date	Approved by
V2.0A	2013-12-19	CEO

About Tieto

Tieto is the largest Nordic IT services company providing full life-cycle services for both the private and public sectors and product development services in the field of communications and embedded technologies. The company has global presence through its product development business and global delivery centres. Tieto is committed to developing enterprises and society through IT by realizing new opportunities in customers' business transformation. At Tieto, we believe in professional development and results.

Founded 1968, headquartered in Helsinki, Finland and with approximately 14 000 experts, the company operates in over 20 countries with net sales of approximately EUR 1.6 billion. Tieto's shares are listed on NASDAQ OMX in Helsinki and Stockholm. Please visit www.tieto.com for more information.

Tieto Corporation

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