

Tieto SimCorp Dimension Solution Offering

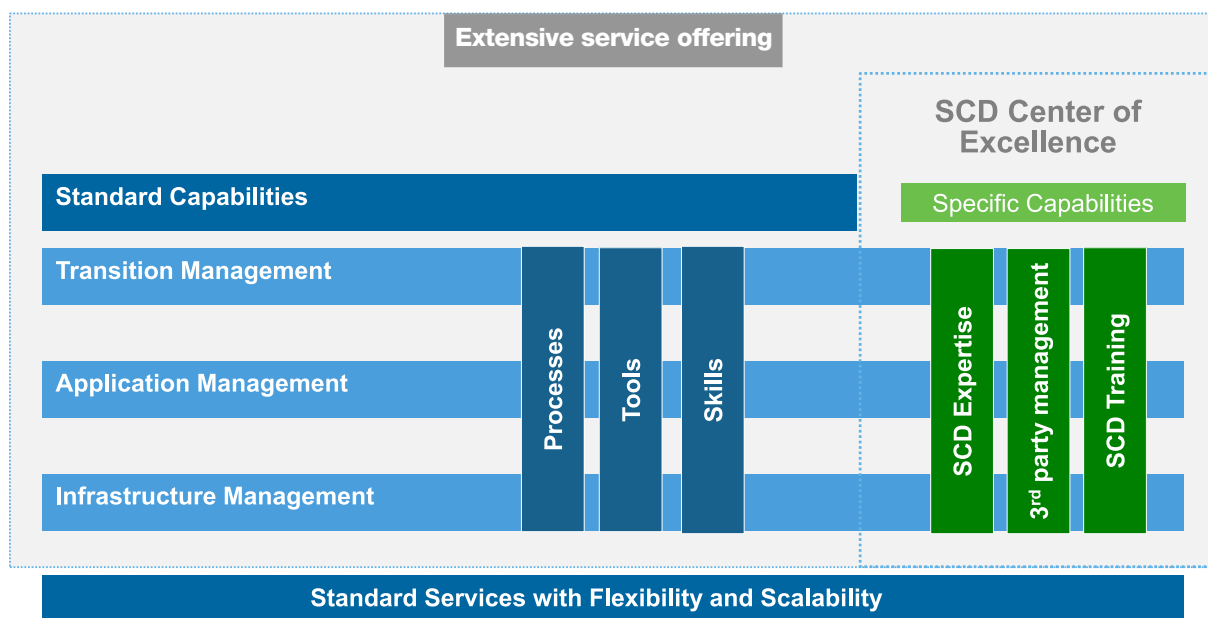


tieto

Tieto - Experienced Service Provider

Tieto is specialized in offering repeatable and standard solutions in the Financial Services domain, to deliver operational excellence, cost efficiency, service value and customer satisfaction to its Nordic clients. Tieto has been delivering scalable services with its full stack offerings consisting of infrastructure, application operations and management and transition management in combination with specialist capabilities around specific applications. Tieto's service delivery model, with its proven track record over the last few decades, has become a best practice resulting into many success stories.

For all supported solutions, like SimCorp Dimension, Tieto applies a Center of Excellence approach, which ensures expertise, continuity and scalability across markets and clients in a proven way.



Tieto has now been strengthening its offerings in the area of Wealth and Asset management and SimCorp Dimension (SCD) has been chosen as a strategically important area for Tieto. Having experienced the success of its service delivery

model countless times before over a time span of decades, Tieto is confident that the outcome of this investment will bring great quality, efficiency and economies of scale for all parties involved.

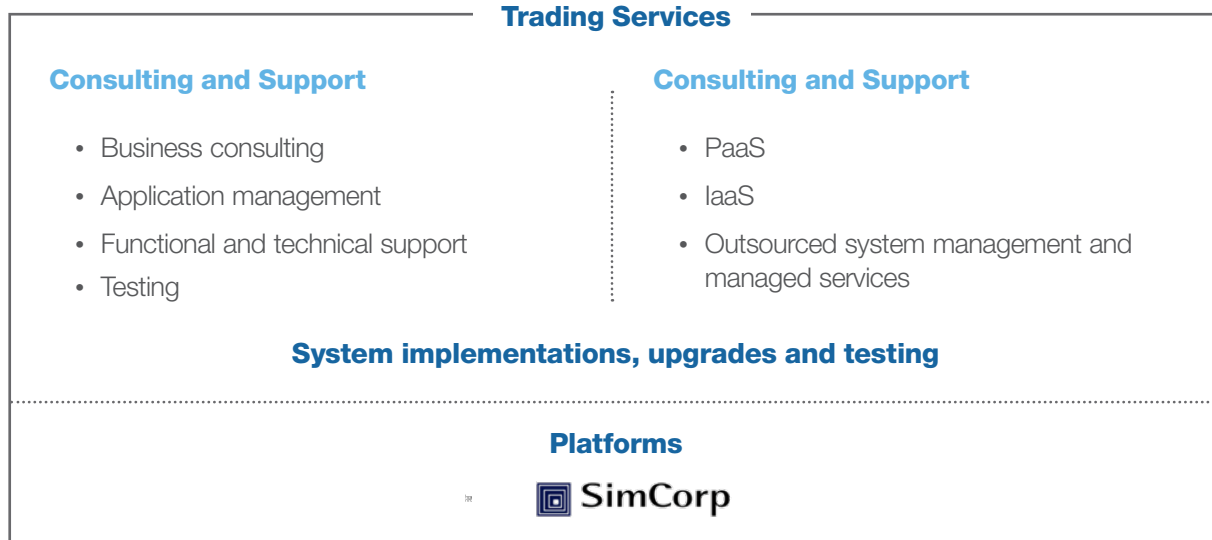


Tieto SCD Center of Excellence

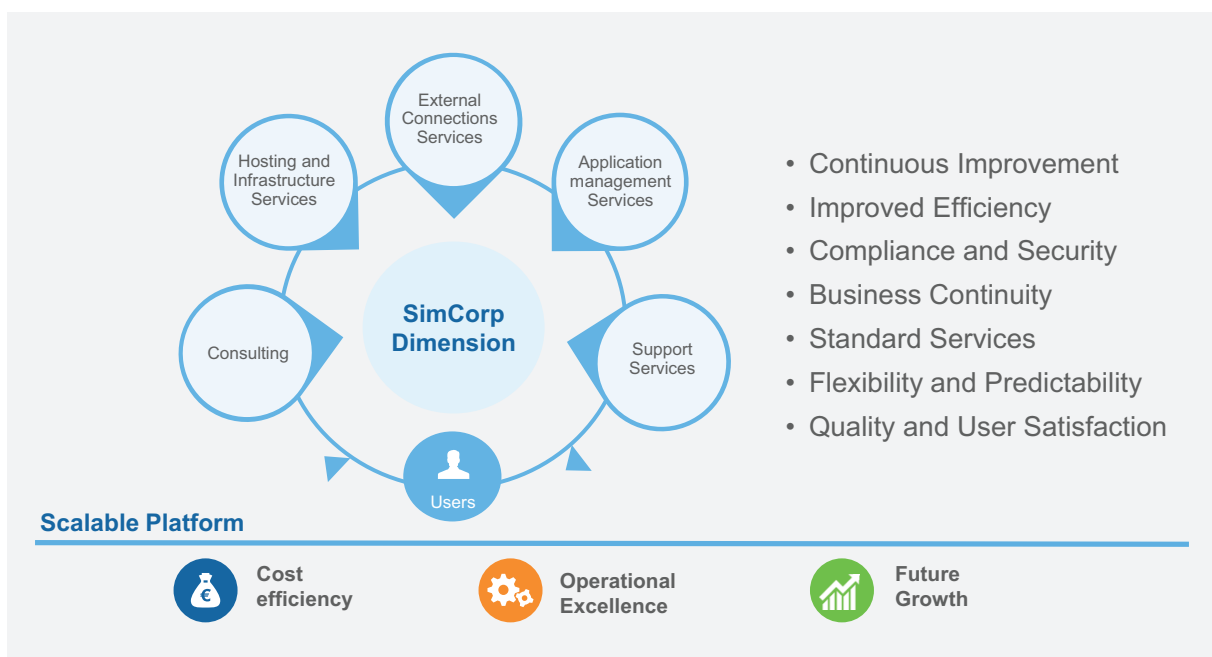
Tieto's has established a Center of Excellence for asset management and trading systems. This includes SCD experts with substantial local domain expertise, knowing industry best practice, including integrations to external service providers, platforms and order management systems according to Nordic

conditions. In addition to SCD application knowledge, Tieto also offers continuous improvement of related processes, tools, standard components and external connections. Tieto is committed to continue investing in this area to become the Nordic leader in this sector.

Trading Services as part of Wealth Management

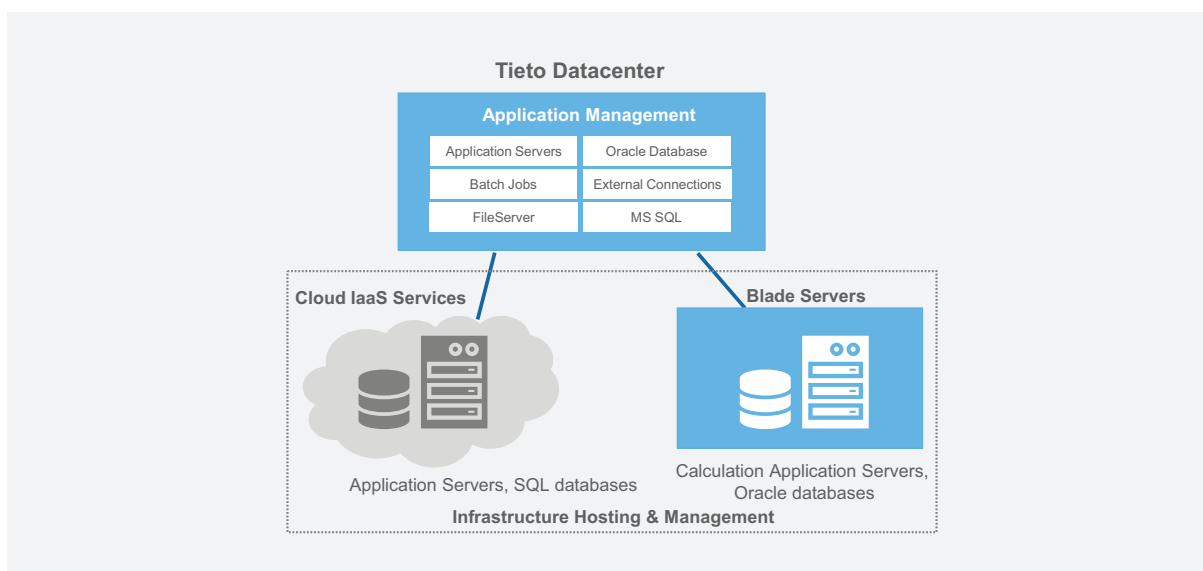


Tieto – SimCorp Dimension Solution



Tieto SimCorp Dimension Service Offering

- Application Management and Operations
- Infrastructure Management
- Service – Business Support Desk



Application Management

Service highlights

Application Management	Extended services
<ul style="list-style-type: none"> • Dedicated team (SCD specialists) • Operate and manage SCD application • Monitoring of services, log files etc. • End of day process monitoring and management • Daily preventive functionality checks / routines • SCD Services, batch jobs and patching • Functional and technical support • Resolve issues (application / ext connection) • Incident management • Demand / Change management 	<ul style="list-style-type: none"> • Project leader and management for SCD upgrades • Functional and technical SCD consulting • Testing services • User training • Crystal reports building (report management) • Adding additional FTP/SFTP messages • Adding additional SWIFT message types • Functional configuration i.e. SCD Asset Manager, Order Manager, Compliance Manager • Building new extracts with Data Extractor • Proposing & planning application extension • Capacity extensions projects



APPENDIX A

Tieto SCD competencies

In its Trading Service Center of Excellence, Tieto has a sizable pool of domain expertise within asset management and trading systems. Some key SCD competencies are described below:

- **Senior Business Analyst:**
Functional specialist with 6 years of experience working with SCD. Senior business analyst operations with extensive experience in middle office portfolio and fund administration, back office operations of equity, fixed income, structured products and funds. 16+ years working with business analysis, portfolio management, fund administration and back office. Subject matter expert with strengths within project management, test management, business analysis and assessment, requirement identification and documentation, project scope and definition.
- **Solution and System Manager:**
14 years of experience working with SCD. Main responsibility for technical operation of client SCD environment including trouble shooting, yearly SCD upgrades, patching and configuration changes/tuning. Deep knowledge of SCD platform server and network architecture requirements including planning and implementation. Lead technical responsibility and experience of multiple SCD environment managed services transitions. Involved in multiple SCD development projects e.g. STP as a project manager and technical specialist. Worked as a liaison between customer and SimCorp on product changes and enhancements.
- **Test Leader:**
Product specialist with 10 years of experience working with SCD. Experienced in designing test plans and test cases, verifying and validating results, documentation and effective QA implementation in all phases of SDLC. Expertise in manual/functional testing, automated testing, menu/GUI testing. General domain knowledge on back office area of SCD especially in accounting and settlement.
- **Senior Business Analyst:**
Functional specialist using SCD for 15 years. Expertise covers the complete business process from front office, mid office to back office and the business side of asset management and trading with specific expertise in SCD. Front and Back office expert, long background as investment manager and trader of cross asset products using SCD. Former SCD business consultant.

In addition, Tieto has extensive resource pools of Infrastructure Solution Architects and Infrastructure Specialists with relevant SCD infrastructure experience as follows, from which 4 resources (1 architect and 3 specialists) have currently been dedicated to the Tieto SCD Center of Excellence. These resources can be utilized and scaled in a very flexible way according to client projects.

- **A pool of Infrastructure Solution Architects**

(15-20 architects) with 10-15 years of experience including SCD infrastructure. Responsible for designing technical environments for various applications; some containing one server, some containing over 100 servers. Participating in projects where applications are installed, deployed, configured and fine tuned to work seamlessly together with all required components. Project role both technical project manager & specialist.

- **A pool of Infrastructure specialists (~200 specialists)**

with 10+ years of experience including managing infrastructure for SCD. Specialists tasks includes: **Oracle DBAs**; experts who can actively monitor and maintain the databases, which is needed on a daily basis. **Windows server specialists**; experts who have deep understanding of Windows servers including BIOS settings. **Network specialists**; experts who understand Local Area Network, Private network, DMZ policies, building VPN connections SAN disk specialist to tune up the speed of disks for SCD.



Tieto aims to capture the significant opportunities of the data-driven world and turn them into lifelong value for people, business and society. We aim to be customers' first choice for business renewal by combining our software and services capabilities with a strong drive for co-innovation and ecosystems.

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