



Q3

2024

Improved profitability – growth impacted by weakening market

- Revenue decrease of 1% – growth impacted by the weakening market
- Resilient profitability of 13.5%
- Strategic review of TietoEvry Tech Services progressing – the company is in an exclusive process with a non-industrial buyer

Contents

Key figures	3	Consolidated interim financial statements	13
Full-year outlook for 2024	3	Income statement	14
CEO's comment	4	Statement of other comprehensive income	14
Tietoenvry's quarter in brief	5	Statement of financial position	15
IT market development	6	Statement of changes in shareholders' equity	16
Company strategy	6	Statement of cash flows	17
Financial performance in July–September	7	Notes to the interim financial statements	18
Financial performance in January–September	9	Segment information	19
Financial position at the end of the period	10	Financial assets and liabilities	23
Performance in 2024	10	Number of shares	24
Order backlog	10		
Personnel	11	Alternative performance measures	24
Shareholders' Nomination Board	11	Quarterly figures	27
Management	11	Quarterly figures by segments	29
Shares	11		
Significant risks and uncertainties	12		
Events after the period	12		
Financial calendar 2025	12		

Key figures in the third quarter

Revenue, EUR million

655 (660)

Organic growth¹⁾

-1% (2%)

Adjusted²⁾ operating profit
(EBITA³⁾, EUR million

88 / 13.5%
(86) (13.0%)

Cash flow from
operating activities, EUR million

58 (-2)

Net debt/EBITDA

2.1 (2.1)

Order backlog

+8%⁴⁾

	7-9/2024	7-9/2023	1-9/2024	1-9/2023
Revenue, EUR million	655.0	659.7	2 103.9	2 099.2
Organic growth ¹⁾ , %	-1	2	-1	4
Acquisitions and divestments, %	1	2	2	1
Foreign exchange rates, %	0	-8	-1	-8
Total growth, %	-1	-4	0	-3
Organic growth adjusted for working days ⁵⁾ , %	-2	3	-1	5
Operating profit (EBIT), EUR million	63.5	61.6	173.9	171.5
Operating margin (EBIT), %	9.7	9.3	8.3	8.2
Adjusted ²⁾ operating profit (EBITA ³⁾ , EUR million	88.4	85.6	255.4	250.3
Adjusted ²⁾ operating margin (EBITA ³⁾ , %	13.5	13.0	12.1	11.9
Net profit for the period, EUR million	38.3	43.4	105.0	117.2
EPS, EUR	0.32	0.37	0.89	0.99
Cash flow from operating activities, EUR million	58.2	-2.0	198.1	113.1
Capital expenditure, EUR million	17.8	17.7	66.5	57.2
Order backlog	3 205	2 957	3 205	2 957
Interest-bearing net debt, EUR million	900.5	953.9	900.5	953.9
Personnel on 30 September	23 359	24 539	23 359	24 539

Full-year outlook for 2024

The company updated its full-year outlook on 16 October:

Tietoevry expects its organic¹⁾ growth to be around -2% (revenue in 2023: EUR 2 851.4 million).

The company estimates its full-year adjusted operating margin²⁾ (adjusted EBITA³⁾ to be 12.3–12.7% (12.6% in 2023).

Previous outlook for 2024:

Tietoevry expects its organic¹⁾ growth to be in the range of 0–3% (revenue in 2023: EUR 2 851.4 million).

The company estimates its full-year adjusted operating margin²⁾ (adjusted EBITA³⁾ to be 12.0–13.0% (12.6% in 2023).

¹⁾ Adjusted for currency effects, acquisitions and divestments

²⁾ Adjustment items include restructuring costs, capital gains/losses, impairment charges and other items affecting comparability

³⁾ Profit before interests, taxes and amortization of acquisition-related intangible assets

⁴⁾ Adjusted for the impact of exchange rates, acquisitions and divestments

⁵⁾ Company estimate

For reconciliation, see section [Alternative performance measures](#).

CEO's comment

Comment regarding the interim report by Kimmo Alkio, President and CEO:



“Our third-quarter performance reflects softer IT market sentiment while we were able to improve profitability through active cost base management. Our software businesses Tietoevry Banking, Care and Industry continued to grow, while experienced softening of the market during the quarter. In Tietoevry Create and Tietoevry Tech Services, growth for the quarter was negative. The drive for resilient profitability continued in the third quarter, resulting in an adjusted operating margin of 13.5%, an improvement from the previous year. At the beginning of October, we delivered the second tranche of the total annual dividends of EUR 1.47 per share, representing an annual dividend yield of around 8%.

We continue to operate in a lower demand market and a number of our specialized businesses are experiencing lower than normal volume development. For Tietoevry Create, our global digital engineering business, this is visible in customers' cost optimization – while investments into AI are at an early stage. For our software businesses, volumes and overall performance have been more resilient, even as customers' investment level reductions have recently become visible. As an example, the reduced spending in the public sector across the Nordics is impacting several of our businesses.

We anticipate that the IT market will remain soft for the rest of the year and softness to continue into 2025. In parallel with the ongoing efficiency measures, we continue to strengthen the foundation for growth and expansion across our businesses to be prepared for business acceleration once the macro economy recovers.

In our multi-year strategic transformation, we are making consistent progress in our ambition of repositioning Tietoevry as a leading software and digital engineering company. Strategic review of Tietoevry Tech Services is progressing and the company is in an exclusive process with a non-industrial buyer.

We continue to pursue our position as one of the leading players in the market to deliver the benefits of AI for our customers. We are pleased to see the accelerated activity level in AI and GenAI-centric products and services. Each of our specialized businesses is actively driving innovations and competitiveness in products and services delivered to clients as well as efficiency gains across our own software development, production and internal operations. Solutions such as GenAI-driven automated speech to text conversion in the Lifecare Hospital Information System and AI-enabled Financial Crime Prevention in Banking are tangible and encouraging signals of the value we can create for our customers in this area.

In addition to the value that the implementation of AI brings to people, businesses and societies, this technology development continues to fuel continuous learning and professional growth opportunities for our people. As a company committed to sustainability, we at Tietoevry take highly seriously the ethical aspects embedded into the development and utilization of technology. By the end of the third quarter, all our employees have gone through annual training, including a dedicated chapter on Responsible AI. We remain committed to keeping ourselves at the forefront also with respect to our responsible approach to technology.

Our hearts and minds remain with our colleagues and people in Ukraine as the devastating situation in the country continues.”

Tietoevry's quarter in brief

Revenue decrease of 1% – growth impacted by weakening market

Revenue was organically down by 1% with Tietoevry Create and Tech Services impacted by the continued soft market. Revenue for Tietoevry Create was organically down by 4% and for Tech Services by 3%. Tietoevry Tech Services' revenue was also impacted by volatility in hardware and software reselling. Software businesses continued to grow although certain markets for Tietoevry Care and Industry softened during the quarter. Tietoevry Banking saw growth of 4% and Tietoevry Care growth of 3%. In Tietoevry Industry, growth of 1% was impacted by lower demand in the public sector and the pulp and paper industry.

Resilient profitability of 13.5%

Adjusted operating margin improved to 13.5%, supported by active cost base management. Efficiency measures were ongoing across businesses, including those announced by Tietoevry Tech Services in May, affecting up to 110 roles, and employee reductions announced by Tietoevry Create in July, potentially affecting around 400 employees. Profitability improved in Tietoevry Create to 12.1% and Tietoevry Tech Services to 10.5%. In Tietoevry Care, profitability was strong at 31.6%. Profitability remained at the previous year's level at 13.3% in Tietoevry Banking. While profitability in Tietoevry Industry was impacted by weaker demand, adjusted operating margin was at a healthy level at 16.3%.

Strategic review of Tietoevry Tech Services progressing – the company is in an exclusive process with a non-industrial buyer

The strategic review of Tietoevry Tech Services is progressing and the company is in an exclusive process with a non-industrial buyer. The process may or may not result in a transaction.

Significant agreements

Generative AI assists in classifying customer feedback data in the wellbeing services county of Central Finland

Tietoevry Care and the wellbeing services county of Central Finland used Generative AI to help classify customer feedback data. The pilot utilized the Microsoft Azure OpenAI service, where the classification was entirely done by generative AI using large language models. Most of the feedback was related to reception, patient care, encountering and treating of the patient, or customer service. Systematic utilization of feedback and integrating it into service development, short response times, and integration into service development are considered to be important development areas.

Tietoevry Banking helping bring Apple Pay to Norwegian BankAxept card customers

Ten banks are now pioneering BankAxept, the national payment system in Norway, as a payment method in Apple Pay. This allows Norwegian card users to benefit from an easy, secure and private way to pay with an iPhone or Apple Watch. Tietoevry Banking has, on behalf of Norwegian banks, worked closely with BankAxept to bring BankAxept cards into Apple Pay. This collaboration leverages Tietoevry Banking's strong market position as a modernization partner for international payment solutions. For retailers, costs will be considerably reduced.

Tietoevry Tech Services as a strategic partner for Bankgirot

Bankgirot is extending their strategic collaboration with Tietoevry Tech Services for an additional two years. The collaboration will include managed services, applications and networks. Bankgirot is one of Tietoevry Tech Services' strategic customers and the value of the contract is around EUR 20 million.

Tietoevry Create helping Pelvital improve patient experience

Pelvital, a US-based femtech company on a mission to improve the experience of patients with urinary incontinence, chose Tietoevry Create as their partner to create a mobile app and web portal that enable capturing and interpreting data from treatment sessions. The software was built using the IEC 62304 project management framework and Tietoevry ensured that it met the necessary quality criteria to pass the FDA's software validation requirements.

Tietoevry Industry as a strategic partner for Ahlstrom

Ahlstrom, a global leader in fibre-based materials, has selected Tietoevry as its strategic partner. This partnership represents a significant expansion of the existing collaboration, as Tietoevry is already responsible for delivering the Manufacturing Execution System (MES) for Ahlstrom's operations. The cloud services create a digital foundation for the MES, also enabling the necessary flexibility for future implementations and other forthcoming services. This renewal supports the aim to enhance production capabilities, increase operational efficiency, and drive digital transformation across manufacturing processes. The extended cooperation highlights Ahlstrom's commitment to leveraging advanced technologies and Tietoevry's expertise in cloud and MES solutions to achieve greater scalability and innovation in its manufacturing ecosystem.

Tietoevry Care and HUS continue their cooperation in digital healthcare solutions

Helsinki University Hospital (HUS) has chosen Tietoevry Care to develop digital healthcare information systems and services. Digital services complement traditional healthcare, offering advice and support to both customers and social workers. Digitally supported treatment paths optimize the work of professionals, enabling safe remote treatment and monitoring. Tietoevry Care has been a strategic partner of HUS since 2018.

IT market development

Macroeconomic uncertainty has resulted in continued weak market demand, which has primarily impacted digital engineering services, as well as managed services and transformation. In digital engineering, customers are focusing on resilience, impacting digital engineering investments. In managed services and transformation, the weaker demand is visible especially in non-critical time and material work. During the second half of the year, demand is also impacted by public sector spending cuts in Finland and Sweden.

Tietoevry currently expects its addressable market to be slightly declining during the latter part of 2024. Tietoevry's business mix provides resilience, as specialized businesses comprise a significant proportion of long-term customer engagements.

The shift to cloud native and data-driven technologies continues to be at the core of customers' drive for agility, productivity and competitiveness, as well as IT security and data resilience. Cloud continues to be the foundation for business agility and data at the core of competitive products and operations. Demand for cloud native and data services, including Artificial Intelligence, is expected to remain high and to result in over 10% market growth in this area. In Tietoevry's view, Generative AI (GenAI) will provide diverse opportunities for enhancing productivity and competitiveness both among its customers and in its own operations. It is expected to have a profound impact in both driving productivity and bringing enhanced software products and services to customers.

At the same time, customers' focus will be on user experience, driving new business opportunities and growth. Customers also continue to emphasize data sovereignty, security and business continuity as they adopt cloud technologies, with multi-cloud becoming a default. As customers remain cautious about their spending, outsourcing demand with embedded transformation to cloud is expected to continue, resulting in volume decline of up to 10% over time in traditional services. Service providers may be affected by customer demands for price reductions. IT service companies' ability to increase prices and margins is limited in the short term.

Specialization-based strategy for greater value to all stakeholders

Tietoevry's strategy aims to capture cloud-native and AI-enabled market opportunities through specialized software, digital engineering and managed services businesses. Each business aims to be among the best in the market and all structural (M&A and divestments) and operational actions are considered to enable that agenda. Specialization drives a best-in-class customer proposition and attracts talent. Shareholder value creation is also supported by structural actions to unlock the value of the group and individual businesses.

Specialized businesses taking advantage of cloud, data and software market growth

Specialization forms the cornerstone of Tietoevry's strategy. The company's five specialized end-to-end businesses aim to take advantage of cloud, data and software market growth. The individual businesses have optionality to build scale and prioritize investments, reflecting the distinct market dynamics, business proposition and value potential of each. The businesses are described on the [company's website](#).

Repositioning Tietoevry as a leading software and digital engineering player globally

Tietoevry aims to unlock value through a strategic review of Tietoevry Tech Services. With the strategic review, the company seeks to drive the competitiveness of the business. The success of businesses with an outsourcing foundation relies on the scale of capabilities and infrastructure volumes needed to drive customers' continuous efficiency, agility and modernization needs. The strategic review of Tietoevry Tech Services is progressing and the company is in an exclusive process with a non-industrial buyer.

Financial performance in July–September

	7–9/2024	7–9/2023
Revenue, EUR million	655.0	659.7
Change, %	-1	-4
Organic growth, %	-1	2
Operating profit (EBIT), EUR million	63.5	61.6
Operating margin (EBIT), %	9.7	9.3
Adjusted operating profit (EBITA), EUR million	88.4	85.6
Adjusted operating margin (EBITA), %	13.5	13.0
EPS, EUR	0.32	0.37
Cash flow from operating activities, EUR million	58.2	-2.0
Capital expenditure, EUR million	17.8	17.7

Third-quarter revenue was down by 1% to EUR 655.0 (659.7) million. Exchange rates had a negative impact of EUR 2 million on revenue compared to the corresponding quarter of 2023. Net impact of acquisitions and divestments was positive at EUR 5 million. Organically, revenue was down by 1%. Third-quarter operating profit (EBIT) amounted to EUR 63.5 (61.6) million, representing a margin of 9.7% (9.3). Operating profit includes EUR -14.1 (-13.2) million in adjustment items. Adjusted operating profit (EBITA) stood at EUR 88.4 (85.6) million, or 13.5% (13.0) of revenue. Further details on adjustment items are available in the [Alternative Performance Measures](#) paragraph.

Depreciation and amortization amounted to EUR 40.3 (38.5) million, including EUR 14.1 (15.0) million in depreciation of right-of-use assets and EUR 10.8 (10.7) million in amortization of acquisition-related intangible assets. Net financial expenses stood at EUR 13.6 (6.1) million. Net interest expenses were EUR 13.0 (8.5) million and net gains from foreign exchange transactions EUR 0.7 (gains 3.5) million. Other financial income and expenses amounted to EUR -1.3 (-1.0) million.

Earnings per share (EPS) totalled EUR 0.32 (0.37). Adjusted earnings per share amounted to EUR 0.49 (0.53).

Cash flow and investments

Third-quarter net cash flow from operating activities amounted to EUR 58.2 (-2.0) million, including an increase of EUR 21.0 (increase of 97.1) million in net working capital.

Capital expenditure totalled EUR 17.8 (17.7) million, mainly consisting of capitalized costs for the development of software, investments in data centres and business-related software licences. In the third quarter, capitalized costs for industry-specific software amounted to EUR 9.7 (10.3) million. Capital expenditure represented 2.7% (2.7) of revenue.

Financial performance by segment

	Revenue, EUR million	Revenue, EUR million	Growth, %	Organic growth, %	Adjusted operating profit, EUR million	Adjusted operating profit, EUR million	Adjusted operating margin, %	Adjusted operating margin, %
	7–9/2024	7–9/2023			7–9/2024	7–9/2023	7–9/2024	7–9/2023
Tietoevry Create	190.9	195.7	-2	-4	23.0	21.6	12.1	11.0
Tietoevry Banking	137.9	135.4	2	4	18.3	18.0	13.3	13.3
Tietoevry Care	53.3	51.5	3	3	16.8	15.7	31.6	30.6
Tietoevry Industry	61.7	61.4	0	1	10.1	10.9	16.3	17.7
Tietoevry Tech Services	236.1	242.4	-3	-3	24.7	23.1	10.5	9.5
Eliminations and non-allocated costs	-24.8	-26.8	—	—	-4.6	-3.7	—	—
Group total	655.0	659.7	-1	-1	88.4	85.6	13.5	13.0

For a comprehensive set of segment figures, see the [tables section](#).

In **Tietoevry Create**, revenue was organically down by 4%. The market weakened further with macroeconomic uncertainties impacting all regions. Weak performance in Sweden and decreasing internal revenue from Tech Services impacted growth. Active capacity management continued during the quarter, having a positive impact on profitability. In the fourth quarter, adjusted operating margin is anticipated to be below the level of the corresponding quarter of 2023.

In **Tietoevry Banking**, revenue was organically up by 4%. Growth continued in the Credit, Cards and Financial Crime Prevention businesses while increasing market softness was visible towards the end of the quarter. Profitability was stable even though it was affected by an increase of approximately EUR 2 million in depreciation of capitalized R&D. Efficiency measures to drive profit improvement after the strategic review conclusion are ongoing. In the fourth quarter, adjusted operating margin is anticipated to be at or below the level of the corresponding quarter of 2023.

In **Tietoevry Care**, revenue was organically up by 3%. Growth is affected by budget deficits in Finland and Sweden, and declining legacy product business in Norway and Sweden. Lifecare solutions remained competitive and, furthermore, data & analytics saw double-digit growth. Profitability was supported by continued attention on R&D scalability and overall efficiency. Investments in Lifecare localization in Norway continued. In the fourth quarter, adjusted operating margin is anticipated to be above the level of the corresponding quarter of 2023.

In **Tietoevry Industry**, revenue was organically up by 1%. The market environment impacted demand in the pulp, paper and fibre industry and public sector in Finland. Growth in Data Platform Services continued. Profitability was impacted by weaker demand while efficiency measures are in progress. In the fourth quarter, adjusted operating margin is anticipated to be at the level of the corresponding quarter of 2023.

In **Tietoevry Tech Services**, revenue was organically down by 3%. Growth was impacted by continued market softness and volatility in hardware and software reselling. Revenue for cloud platform and security services was organically up by 20% whereas the market decline of traditional infrastructure services continued with revenue down by 8%. In data and application services, revenue was up by 4% and in end-user services down by 7%, impacted by lower hardware and software reselling. Growth and profitability were impacted by approximately 1% from ransomware event-related customer settlements in the quarter. Profitability improved, driven by continued efficiency management. In the fourth quarter, adjusted operating margin is anticipated to be at or below the level of the corresponding quarter of 2023.

Financial performance in January–September

	1–9/2024	1–9/2023
Revenue, EUR million	2 103.9	2 099.2
Change, %	0	-3
Organic growth, %	-1	4
Operating profit (EBIT), EUR million	173.9	171.5
Operating margin (EBIT), %	8.3	8.2
Adjusted operating profit (EBITA), EUR million	255.4	250.3
Adjusted operating margin (EBITA), %	12.1	11.9
EPS, EUR	0.89	0.99
Cash flow from operating activities, EUR million	198.1	113.1
Capital expenditure, EUR million	66.5	57.2

Nine-month revenue was up by 0% to EUR 2 103.9 (2 099.2) million. Exchange rates had a negative impact of EUR 13 million on revenue compared to the corresponding period of 2023. Net impact of acquisitions and divestments was positive at EUR 37 million. Organically, revenue was down by 1%. Nine-month operating profit (EBIT) amounted to EUR 173.9 (171.5) million, representing a margin of 8.3% (8.2). Operating profit includes EUR -48.6 (-47.8) million in adjustment items. Adjusted operating profit (EBITA) stood at EUR 255.4 (250.3) million, or 12.1% (11.9) of revenue. Further details on adjustment items are available in the [Alternative Performance Measures](#) paragraph.

Depreciation and amortization amounted to EUR 121.7 (114.1) million, including EUR 43.6 (45.6) million in depreciation of right-of-use assets and EUR 32.9 (30.9) million in amortization of acquisition-related intangible assets. Net financial expenses stood at EUR 37.4 (21.3) million. Net interest expenses were EUR 33.3 (21.4) million and net gains from foreign exchange transactions EUR 0.3 (gains 2.7) million. Other financial income and expenses amounted to EUR -4.5 (-2.6) million.

Earnings per share (EPS) totalled EUR 0.89 (0.99). Adjusted earnings per share amounted to EUR 1.43 (1.52).

Cash flow and investments

Nine-month net cash flow from operating activities amounted to EUR 198.1 (113.1) million, including an increase of EUR 17.2 (increase of 123.6) million in net working capital.

Capital expenditure totalled EUR 66.5 (57.2) million, mainly consisting of capitalized costs for the development of software, investments in data centres and business-related software licences. Nine-month capitalized costs for industry-specific software amounted to EUR 33.6 (31.5) million. Capital expenditure represented 3.2% (2.7) of revenue.

Financial performance by segment

	Revenue, EUR million	Revenue, EUR million	Growth, %	Organic growth, %	Adjusted operating profit, EUR million	Adjusted operating profit, EUR million	Adjusted operating margin, %	Adjusted operating margin, %
	1–9/2024	1–9/2023			1–9/2024	1–9/2023	1–9/2024	1–9/2023
Tietoevry Create	628.6	623.7	1	-4	76.8	80.3	12.2	12.9
Tietoevry Banking	434.9	417.5	4	6	50.8	47.5	11.7	11.4
Tietoevry Care	170.5	171.6	-1	-1	48.7	51.7	28.5	30.1
Tietoevry Industry	198.8	193.9	3	3	31.6	32.1	15.9	16.5
Tietoevry Tech Services	755.5	796.3	-5	-5	64.6	57.2	8.6	7.2
Eliminations and non-allocated costs	-84.4	-103.9	—	—	-17.1	-18.4	—	—
Group total	2 103.9	2 099.2	0	-1	255.4	250.3	12.1	11.9

For a comprehensive set of segment figures, see the [tables section](#).

Financial position at the end of the period

The equity ratio was 45.4% (45.3). Gearing was 61.4% (62.1). Interest-bearing net debt totalled EUR 900.5 (953.9) million, including EUR 913.3 (935.1) million in interest-bearing debt, EUR 200.2 (213.2) million in lease liabilities, EUR 1.4 (2.3) million in finance lease receivables, EUR 29.8 (27.8) million in other interest-bearing receivables and EUR 181.8 (164.4) million in cash and cash equivalents.

Interest-bearing long-term liabilities amounted to EUR 728.0 (708.9) million at the end of September. The company made a draw-down of three new loan arrangements in September for refinancing purposes. Three-year club term loans of EUR 120 million and EUR 130 million from Nordea Bank Abp and Skandinaviska Enskilda Banken AB (publ) were drawn to refinance a syndicated term loan due in September. A two-year term loan of EUR 100 million was drawn from Nordea Bank Abp to refinance a 100 million bond, expired in September. Additionally, the company's interest-bearing long-term liabilities primarily comprise a five-year term loan of EUR 174 million from OP Corporate Bank plc, a loan from the European Investment Bank and lease liabilities of EUR 149.8 million.

Interest-bearing short-term liabilities amounted to EUR 385.5 (439.4) million, mainly comprising a EUR 300 million bond, lease liabilities and the short-term part of the term loan from the European Investment Bank.

Tietoevry's sustainability-linked revolving credit facility of EUR 250 million was not in use at the end of September. The revolving credit facility matures in 2028 and has two one-year extension options. It is linked to selected sustainability targets of Tietoevry and hence supports the company's commitments to Science Based Targets.

Performance in 2024

Tietoevry is impacted by continued IT market softness. Market demand weakened compared to the company's expectations towards the end of the third quarter, and Tietoevry expects soft market conditions to continue during the rest of the year. Tietoevry currently expects its organic growth to be around -2% in the full year.

Resilient performance

The company's resilient performance is a result of active cost management measures in all businesses. Tietoevry currently expects full-year adjusted operating profit margin to be 12.3–12.7%. The company estimates salary inflation to be around 4.5% on average for 2024. Tietoevry is also impacted by overall high cost inflation, visible in items such as subcontracting, technology costs, premises, electricity and software licences. The negative impact is mitigated by a number of actions including price increases, further offshoring, automation, management of the competence pyramid and overall cost efficiency across businesses.

Ongoing efficiency measures continue to contribute to profitability

Execution of efficiency measures, most notably within Tietoevry Tech Services and Tietoevry Create, is expected to support profitability in 2024. In 2024, one-time costs for the Group are expected to be around 2.0% of revenue excluding potential capital gains. The increase from the previous estimate of 1.5% is driven by active cost base management, due to the weakening market. Additionally, costs for strategic reviews are estimated to be in total 1.5–2% of Group revenue, including costs incurred in 2023. Of these costs, approximately 1.7 percentage points in aggregate had materialized by the end of the third quarter of 2024. Out of this, 0.4 percentage points have been incurred in the nine-month period in 2024.

Order backlog

Tietoevry's order backlog amounted to EUR 3 205 (2 957) million at the end of September. Adjusted for the impact of exchange rates, acquisitions and divestments, the order backlog was up by 8% from the level of the corresponding quarter of 2023. The order backlog includes all signed customer orders that have not been recognized as revenue, including estimates of the value of consumption-based contracts.

The significance of traditional measures for the order backlog is impacted by the shift from traditional large outsourcing agreements towards agile methods and consumption-based business models. Additionally, traditional development programmes are cut into smaller projects.

Personnel

The number of full-time employees amounted to 23 359 (24 539) at the end of September. The number of full-time employees in the global competence centres totalled 12 368 (12 903), or 52.9% (52.6) of all personnel. The 12-month rolling employee turnover stood at 8.8% (10.8) at the end of September. Tietoevry believes that a normal attrition level is 10–12%.

Group-level salary inflation is expected to be around 4.5% for 2024. It is offset by a number of actions, including price increases, further offshoring, automation, management of the competence pyramid and overall cost efficiency across businesses.

Shareholders' Nomination Board

The composition of the Shareholders' Nomination Board for Tietoevry Corporation was determined based on holdings on 2 September 2024 in the Finnish, Norwegian and Swedish shareholders' registers and received evidence. The shareholders who wished to participate in the work of the Shareholders' Nomination Board nominated the following members:

Annareetta Lumme-Timonen, Investment Director, Solidium
Alexander Kopp, Investment Manager, Incentive
Mikko Lantto, Chief Technology and Development Officer, Ilmarinen
Alexander Svensson, Vice President, Cevian Capital
Tomas Franzén, Chairperson of the Board of Directors, Tietoevry.

Management

On 13 May, Tietoevry announced that Cosimo De Carlo had been appointed as Managing Director of Tietoevry Create. The appointment took effect on 1 September 2024.

Endre Rangnes, a long-term member of Tietoevry's Board of Directors, was appointed as the Managing Director of Tietoevry Banking, effective 3 September 2024. Upon being appointed, he resigned his membership of the Board.

Shares

On 30 September, the number of shares totalled 118 640 150.

The Annual General Meeting 2024 decided on the forfeiture of shares entered in the joint account of the company as well as of the rights attached to such shares. The forfeiture concerned shares whose transfer into the book-entry system had not been validly requested by 13 March 2024. The number of shares in the company's joint account amounted to 10 560, corresponding to approximately 0.01% of all the

shares in the company. The shares on the joint account were transferred to Tietoevry's ownership on 23 July 2024. Following the transfer, the company holds a total of 45 239, representing 0.04% of the total number of shares and voting rights. The number of outstanding shares, excluding the treasury shares, was 118 594 911.

Significant risks and uncertainties

Consolidated revenue and operating profit are sensitive to volatility in exchange rates, especially that of the Swedish Krona and Norwegian Krone. Sales in Sweden and Norway represent around two thirds of the Group's sales.

The geopolitical situation remains unstable. Uncertainty in economic outlook as well as high inflation and increased volatility in energy prices continue in the company's main markets. To address the war in Ukraine, the company continues to take actions to ensure the safety of its employees in the country and business continuity for its clients.

Market volatility is high, which may result in less or postponement of investments by customers and lower-level customer engagements. The company's portfolio comprises services based on multi-year agreements in infrastructure and application services as well as in industry-specific software businesses. The consulting business has shorter contractual periods and is likely to be more affected during times of economic uncertainty. The company's ability to adapt, innovate, and maintain strong client relationships is crucial in navigating the challenges.

New disruptive technologies drive customer demand towards standardized and less labour-intensive solutions where automation plays an important role. These changes may result in, for example, accelerated volume reductions in traditional infrastructure services and the need for further efficiency and potential restructuring. Artificial Intelligence (AI), Generative AI and machine learning can be used for purposes such as support or development, and the usage of AI can involve risks, such as privacy, fairness concerns, and ethical dilemmas. Also, training AI models can consume significant amounts of energy, having a negative impact on carbon emissions and energy costs.

The company's development is relatively sensitive to changes in the demand from large customers, as Tietoevry's top 10 customers currently account for around 20% of its revenue, with Tietoevry Banking and Tech Services having the highest customer concentration in the company.

Typical risks faced by the IT service industry relate to partnerships with external vendors. A potential failure in deliveries by partners could lead to quality and financial consequences.

Risks in the IT services industry include the development and implementation of new technologies and software. In Tietoevry's case, implementations relate to both own software development, the scope of related project deliveries and integration of third-party software.

Additional technology licence fees, including software for customer installations and internal use, and failures to meet both the agreed quality and schedule of deliveries could pose potential risks.

Risks related to cybersecurity breaches or malicious attacks could seriously affect Tietoevry's ability to provide its services and have an adverse impact on the company's financials and reputation.

Tietoevry operates in multiple jurisdictions and is required to comply with a wide range of laws and regulations enacted both at the European and international level, e.g. data protection and privacy laws, public procurement, anti-corruption, health and safety regulations, environmental regulations, labour regulations, competition regulations as well as securities markets, corporate and tax laws. Failing to comply with the regulations or implement new requirements may subject the company to regulatory interventions or penalties.

Events after the period

On 16 October, Tietoevry updated its full-year outlook. Based on the revised outlook, Tietoevry expects its organic growth to be around -2% (revenue in 2023: EUR 2 851.4 million). The company estimates its full-year adjusted operating margin (adjusted EBITA) to be 12.3–12.7% (12.6% in 2023).

In June, Tietoevry and Norsk Tipping, both with 50% ownership in Buypass AS, jointly entered into an agreement with Total Specific Solutions (TSS) on the sale of their shares in Buypass AS. The transaction was closed on 16 October. Buypass reported revenue of EUR 29.3 million in 2023.

Financial calendar 2025

14 February	Interim report 4/2024 and full year 2024 (9:00 a.m. EET)
4 March	Annual Report 2024, incl. Financial Statements, Report by the Board of Directors and Corporate Governance Statement for 2024
25 March	Annual General Meeting

Tietoevry will publish three interim reports in 2025:

29 April	Interim report 1/2025 (9:00 a.m. EET)
22 July	Half-year report 2025 (9:00 a.m. EET)
23 October	Interim report 3/2025 (9:00 a.m. EET)



Consolidated interim financial statements

Income statement

	2024	2023	2024	2023	Change	2023
EUR million	7–9	7–9	1–9	1–9	%	1–12
Revenue	655.0	659.7	2 103.9	2 099.2	0	2 851.4
Other operating income	1.6	1.3	6.1	13.7	-55	22.2
Materials and services	-127.0	-129.5	-408.4	-418.1	-2	-567.2
Employee benefit expenses	-352.2	-352.1	-1 164.7	-1 163.1	0	-1 566.0
Depreciation and amortization	-40.3	-38.5	-121.7	-114.1	7	-152.4
Impairment losses	-0.0	-0.1	-0.3	-2.7	-87	-4.8
Other operating expenses	-73.8	-79.4	-242.0	-244.3	-1	-328.9
Share of results in joint ventures	0.2	0.3	0.9	0.9	-2	1.3
Operating profit (EBIT)	63.5	61.6	173.9	171.5	1	255.6
Interest and other financial income	-1.3	17.1	5.4	26.3	-80	23.7
Interest and other financial expenses	-13.0	-26.6	-43.2	-50.3	-14	-61.7
Net foreign exchange gains/losses	0.7	3.5	0.3	2.7	-88	3.1
Profit before taxes	49.8	55.6	136.5	150.3	-9	220.8
Income taxes	-11.5	-12.2	-31.5	-33.0	-5	-48.6
Net profit for the period	38.3	43.4	105.0	117.2	-10	172.2
Net profit for the period attributable to						
Owners of the Parent company	38.3	43.4	105.0	117.2	-10	172.2
Earnings per share attributable to owners of the Parent company, EUR per share						
Basic	0.32	0.37	0.89	0.99	-11	1.45
Diluted	0.32	0.37	0.88	0.99	-10	1.45

Statement of other comprehensive income

	2024	2023	2024	2023	Change	2023
EUR million	7–9	7–9	1–9	1–9	%	1–12
Net profit for the period	38.3	43.4	105.0	117.2	-10	172.2
Items that may be reclassified subsequently to profit or loss						
Translation differences	-47.4	74.2	-78.0	-119.4	-35	-99.8
Items that will not be reclassified subsequently to profit or loss						
Remeasurements of the defined benefit plans, net of tax	0.1	0.2	0.0	0.4	-98	0.5
Total comprehensive income	-9.0	117.7	26.9	-1.8	> 100	72.9
Total comprehensive income attributable to						
Owners of the Parent company	-9.0	117.7	26.9	-1.8	> 100	72.9

Statement of financial position

Assets

	2024	2023	Change	2023
EUR million	30 Sep	30 Sep	%	31 Dec
Goodwill	1 847.5	1 894.1	-2	1 907.3
Other intangible assets	316.9	337.4	-6	339.6
Property, plant and equipment	86.7	88.4	-2	88.8
Right-of-use assets	183.6	201.9	-9	195.9
Interests in joint ventures	8.4	13.2	-36	11.6
Deferred tax assets	5.5	9.8	-44	11.8
Defined benefit plan assets	1.1	1.0	17	1.0
Other financial assets at amortized cost	15.0	14.9	1	15.1
Other financial assets at fair value	0.6	0.7	-13	0.6
Other non-current receivables	28.6	18.7	53	34.7
Total non-current assets	2 493.9	2 580.0	-3	2 606.4
Inventories	8.0	8.8	-9	8.6
Trade and other receivables	566.6	661.5	-14	653.6
Financial assets at fair value	16.6	23.6	-30	17.5
Current tax assets	17.6	24.3	-27	12.7
Cash and cash equivalents ¹⁾	181.8	164.4	11	219.6
Total current assets	790.6	882.6	-10	912.0
Total assets	3 284.5	3 462.6	-5	3 518.4

¹⁾ Cash and cash equivalents include restricted cash of EUR 13.1 million held within bank accounts in Ukraine. At 31 Dec 2023, cash and cash equivalents included restricted cash of EUR 28.5 million, including EUR 18.2 million held within bank accounts in Ukraine, as well as EUR 10.3 million restricted for 3 working days in connection with the sale of a data centre and office building in Norway at year-end.

Equity and liabilities

	2024	2023	Change	2023
EUR million	30 Sep	30 Sep	%	31 Dec
Share capital, share issue premiums and other reserves	115.4	114.9	0	115.9
Invested unrestricted equity reserve	1 203.5	1 203.5	—	1 203.5
Retained earnings	148.6	217.6	-32	293.0
Total equity	1 467.5	1 536.0	-4	1 612.3
Loans	578.3	548.4	5	539.5
Lease liabilities	149.8	160.5	-7	161.4
Deferred tax liabilities	22.2	20.4	9	27.5
Provisions	1.9	3.1	-37	2.5
Defined benefit obligations	23.9	26.9	-11	26.5
Other non-current liabilities	7.4	12.3	-40	10.8
Total non-current liabilities	783.4	771.6	2	768.4
Trade and other payables	612.7	672.6	-9	636.0
Financial liabilities at fair value	1.0	5.6	-83	4.9
Current tax liabilities	17.5	19.7	-11	20.0
Loans	335.0	386.6	-13	411.9
Lease liabilities	50.4	52.7	-4	50.3
Provisions	17.0	17.7	-4	14.6
Total current liabilities	1 033.6	1 155.0	-11	1 137.7
Total equity and liabilities	3 284.5	3 462.6	-5	3 518.4

Statement of changes in shareholders' equity

EUR million	Owners of the Parent company						Total equity
	Share capital	Share premium and other reserves	Own shares	Cumulative translation differences	Invested unrestricted equity reserve	Retained earnings	
31 Dec 2023	76.6	39.4	-1.1	-276.8	1 203.5	570.9	1 612.3
Comprehensive income							
Net profit for the period	—	—	—	—	—	105.0	105.0
Other comprehensive income, net of tax							
Remeasurements of the defined benefit plans, net of tax	—	—	—	—	—	0.0	0.0
Translation differences	—	-0.5	—	-70.6	—	-6.9	-78.0
Total comprehensive income	—	-0.5	—	-70.6	—	98.0	26.9
Transactions with owners							
Contributions and distributions							
Share-based incentive plans	—	—	—	—	—	2.3	2.3
Dividends	—	—	—	—	—	-174.0	-174.0
Repurchase of own shares	—	—	—	—	—	—	—
Total transactions with owners	—	—	—	—	—	-171.8	-171.8
30 Sep 2024	76.6	38.9	-1.1	-347.5	1 203.5	497.2	1 467.5

EUR million	Owners of the Parent company						Total equity
	Share capital	Share premium and other reserves	Own shares	Cumulative translation differences	Invested unrestricted equity reserve	Retained earnings	
31 Dec 2022	76.6	39.3	-0.3	-193.5	1 203.5	593.7	1 719.2
Comprehensive income							
Net profit for the period	—	—	—	—	—	117.2	117.2
Other comprehensive income, net of tax							
Remeasurements of the defined benefit plans, net of tax	—	—	—	—	—	0.4	0.4
Translation differences	—	-0.9	—	-98.9	—	-19.6	-119.4
Total comprehensive income	—	-0.9	—	-98.9	—	98.0	-1.8
Transactions with owners							
Contributions and distributions							
Share-based incentive plans	—	—	9.0	—	—	-9.0	0.0
Dividends	—	—	—	—	—	-171.7	-171.7
Repurchase of own shares	—	—	-9.8	—	—	—	-9.8
Total transactions with owners	—	—	-0.8	—	—	-180.7	-181.5
30 Sep 2023	76.6	38.4	-1.1	-292.4	1 203.5	511.1	1 536.0

Statement of cash flows

	2024	2023	2024	2023	2023
EUR million	7-9	7-9	1-9	1-9	1-12
Cash flow from operating activities					
Net profit for the period	38.3	43.4	105.0	117.2	172.2
Adjustments					
Depreciation, amortization and impairment losses	40.3	38.6	122.0	116.7	157.2
Profit/loss on sale of property, plant and equipment, and business operations	-0.2	0.1	-0.2	-0.9	-7.0
Share of results in joint ventures	-0.2	-0.3	-0.9	-0.9	-1.3
Other adjustments	0.7	4.9	0.7	9.9	12.2
Net financial expenses	13.6	6.1	37.4	21.3	34.9
Income taxes	11.5	12.2	31.5	33.0	48.6
Change in net working capital	-21.0	-97.1	-17.2	-123.6	-95.2
Cash generated from operating activities before interests and taxes	83.1	7.8	278.3	172.8	321.5
Net financial expenses paid	-12.3	-5.9	-44.8	-32.5	-29.1
Dividends received	—	0.1	1.0	1.4	1.3
Income taxes paid	-12.6	-4.0	-36.5	-28.5	-27.7
Cash flow from operating activities	58.2	-2.0	198.1	113.1	266.1
Cash flow from investing activities					
Acquisition of business operations, net of cash acquired	—	-158.7	-1.0	-158.7	-156.3
Capital expenditure	-18.4	-16.6	-66.9	-57.2	-84.1
Disposal of business operations, net of cash disposed	0.0	-0.1	—	0.4	0.4
Proceeds from sale of property, plant and equipment	0.4	0.1	1.5	0.4	10.6
Change in loan receivables	0.3	-0.4	0.6	-0.2	0.1
Cash flow used in investing activities	-17.7	-175.8	-65.8	-215.4	-229.3
Cash flow from financing activities					
Dividends paid	—	—	-87.0	-85.8	-171.7
Repurchase of own shares	—	—	—	-9.8	-9.8
Repayments of lease liabilities	-14.3	-14.5	-42.7	-44.5	-58.1
Proceeds from short-term borrowings	83.8	39.7	267.9	119.5	195.2
Repayments of short-term borrowings	-163.9	-59.8	-339.8	-99.7	-131.3
Proceeds from long-term borrowings	350.0	214.0	350.0	214.0	214.0
Repayments of long-term borrowings	-285.4	-23.2	-314.9	-69.7	-99.5
Cash flow used in financing activities	-29.8	156.2	-166.5	24.0	-61.2
Change in cash and cash equivalents	10.7	-21.6	-34.3	-78.3	-24.5
Cash and cash equivalents at the beginning of period	173.4	189.6	219.6	249.7	249.7
Foreign exchange differences	-2.3	-3.6	-3.5	-7.0	-5.5
Change in cash and cash equivalents	10.7	-21.6	-34.3	-78.3	-24.5
Cash and cash equivalents at the end of period¹⁾	181.8	164.4	181.8	164.4	219.6

¹⁾ Cash and cash equivalents include restricted cash of EUR 13.1 million held within bank accounts in Ukraine. At 31 Dec 2023, cash and cash equivalents included restricted cash of EUR 28.5 million, including EUR 18.2 million held within bank accounts in Ukraine, as well as EUR 10.3 million restricted for 3 working days in connection with the sale of a data centre and office building in Norway at year-end.

Notes to the interim financial statements

The accounting policies adopted are consistent with those used in the annual financial statements for the year ended 31 December 2023. Amendments to International Financial Reporting Standards (IFRS) which have been effective from 1 January 2024 have had no material impact on the Group's financial statements. This interim report is unaudited.

All figures presented in this interim report have been rounded and consequently, the sum of individual figures may deviate from the sum totals presented. Key figures have been calculated using exact figures.

Revenue and profitability of Tietoevry are subject to seasonal variations. Usually, the third-quarter sales are affected by vacation period and the reversal of vacation accruals has a positive effect on profitability. Typically, the fourth-quarter sales and margins are positively affected by higher license sales for Tietoevry's industry-specific software.

Critical accounting estimates and assumptions

The preparation of the financial statements in accordance with IFRS requires management to make estimates and assumptions that affect the amounts reported and disclosed at the reporting date. Although these estimates are based on management's best knowledge of current events and actions, actual results may differ from the estimates. The areas requiring the exercise of judgement where a different opinion could result in significant changes to reported results are the same as reported in the 2023 consolidated financial statements.

During the first quarter, Tietoevry experienced a criminal ransomware attack in one of its data centres in Sweden. Restoration of services cost approximately EUR 1.2 million and the impact on revenue was approximately EUR 1.8 million arising from services not rendered and contractual SLA penalties, with the main impacts on revenue and expenses arising in the first quarter. Further, Tietoevry has received claims for damages from customers. Management's assessment of the potential impact on the financial results and financial position of Tietoevry is ongoing in accordance with legal considerations, commercial considerations and the applicable accounting policies. As at 30 September, management expects the maximum aggregate contractual limit of liabilities for direct damages to be less than EUR 10 million, including EUR 1.5 million recorded as a reduction in revenue for claims resolved in Q3. The resolution of customer claims and the subsequent conclusion with the insurance provider is expected to take several quarters.

Changes in joint ventures

Tietoevry and Norsk Tipping, both with 50% ownership in Buypass AS, jointly entered into an agreement with Total Specific Solutions (TSS) on the sale of their shares in Buypass AS in June. Buypass was co-founded by Tietoevry and Norsk Tipping in 2001 and has been accounted for as a joint venture in Tietoevry's consolidated financial statements, included in Tietoevry Banking. Tietoevry's share of the joint venture's results was EUR 0.9 million for the nine months ended 30 September 2024, and EUR 1.3 million for the full year 2023. The transaction was closed on 16 October (see below, Events after the reporting period).

In June, Tietoevry Create bought the remaining 20% share of the joint venture Tieto Esy Oy, which resulted in an impairment loss of EUR 0.3 million. Tieto Esy has been consolidated as a 100% owned subsidiary since 30 June 2024.

Events after the reporting period

On 16 October, Tietoevry updated its full-year outlook. Based on the revised outlook, Tietoevry expects its organic growth to be around -2% (revenue in 2023: EUR 2 851.4 million). The company estimates its full-year adjusted operating margin (adjusted EBITA) to be 12.3–12.7% (12.6% in 2023).

In June, Tietoevry and Norsk Tipping, both with 50% ownership in Buypass AS, jointly entered into an agreement with Total Specific Solutions (TSS) on the sale of their shares in Buypass AS. The transaction was closed on 16 October. Buypass reported revenue of EUR 29.3 million in 2023.

Segment information

Tietoevry Group is comprised of five operating segments: Tietoevry Create, Tietoevry Banking, Tietoevry Care, Tietoevry Industry, and Tietoevry Tech Services.

The operating segments are reported in a manner consistent with the internal reporting provided to the Group Executive Management, which has been identified as Tietoevry's chief operating decision maker being responsible for allocating resources and assessing performance of the operating segments as well as deciding on strategy.

The Group Executive Management assesses the profitability of segments principally on the basis of adjusted operating profit (EBITA). Operating profit (EBIT) is, however, also an essential measure and is disclosed in this segment note as it is most consistent with the result reported in accordance with IFRS. Transactions between the segments are made on a market-terms basis.

Eliminations include internal revenues between operating segments and Group function sales of internal services to the businesses. Non-allocated costs relate to Global management and Support functions and are shown separately in the operating profit (EBIT).

Tietoevry Create

Tietoevry Create is a leading accelerator for digital innovation and cloud-native development, providing business advisory and design, data engineering and specialized software R&D services across a range of industry sectors. It is a market-leading vendor in the Nordics and expanding in international markets. Tietoevry Create has competence centres in Europe, India, China and the Americas – they leverage their expertise and the latest technologies to support clients from nearly 20 countries.

Tietoevry Banking

Tietoevry Banking is modernizing the financial sector in the Nordics and globally with modular, pre-integrated Banking-as-a-Service and a full suite of market-leading, scalable software and services within domains such as payments, cards, wealth management, financial crime prevention and credit. Built by unmatched industry expertise, the solutions help accelerate growth through digital customer engagement, real-time operational efficiency and regulatory compliance.

Tietoevry Care

Tietoevry Care offers modular, open and interoperable software for customers in the health and social care sectors to enhance the care experience across the Nordics. Using advanced analytics and embedded AI, it provides decision support and process automation. Demand for software and services in healthcare segments such as hospitals, primary and secondary care, as well as elderly, home and family care is increasing rapidly on the back of the growing demand for better care outcomes, improved citizen experience, higher staff satisfaction and increased efficiency.

Tietoevry Industry

Tietoevry Industry provides industry-specific software and data platform services for customers looking to enhance their critical processes – with software increasingly delivered as a service. Product areas include software for case management, pulp & paper, education, and energy and utilities. Furthermore, data platform services deliver data in processes such as billing & invoicing and industry messaging. Tietoevry Industry has extensive industry knowledge and in-depth expertise in utilizing data to create insights and add value across core business and operational processes.

Tietoevry Tech Services

Tietoevry Tech Services is a Nordic multi-cloud platform provider with a full range of infrastructure choices at scale – aiming to ensure resilience, security and compliance for customers' business. Its business comprises application and data services, cloud platforms and security services, traditional Infrastructure services and user experience services. It drives enterprise-wide transformation for customers from modernizing existing IT infrastructure and the renewal of core business applications to next-generation services and data and AI services. Tietoevry Tech Services is the leading provider of managed services in the Nordics, and delivers services to customer operations in more than 90 countries.

Revenue by segment

	2024	2023	Change	2024	2023	Change	2023
EUR million	7–9	7–9	%	1–9	1–9	%	1–12
Tietoevry Create	190.9	195.7	-2	628.6	623.7	1	852.3
Tietoevry Banking	137.9	135.4	2	434.9	417.5	4	567.2
Tietoevry Care	53.3	51.5	3	170.5	171.6	-1	232.8
Tietoevry Industry	61.7	61.4	0	198.8	193.9	3	262.6
Tietoevry Tech Services	236.1	242.4	-3	755.5	796.3	-5	1 072.7
Eliminations	-24.8	-26.8	-7	-84.4	-103.9	-19	-136.1
Group total	655.0	659.7	-1	2 103.9	2 099.2	0	2 851.4

In Q1 2024, comparative information for segment revenue, operating profit (EBIT) and adjusted operating profit (EBITA) was recast to reflect minor changes between segments arising due to structural changes. Group numbers remained unchanged.

Operating profit (EBIT) by segment

	2024	2023	Change	2024	2023	Change	2023
EUR million	7–9	7–9	%	1–9	1–9	%	1–12
Tietoevry Create	11.7	17.3	-33	53.7	70.1	-23	95.5
Tietoevry Banking	11.1	10.8	3	30.5	27.8	10	42.9
Tietoevry Care	16.6	15.7	6	46.9	50.3	-7	68.3
Tietoevry Industry	9.2	8.5	8	25.9	26.7	-3	36.9
Tietoevry Tech Services	20.8	15.6	33	44.5	24.5	81	51.9
Non-allocated costs	-6.0	-6.3	-5	-27.6	-28.0	-1	-39.8
Group total	63.5	61.6	3	173.9	171.5	1	255.6

Operating margin (EBIT) by segment

	2024	2023	Change	2024	2023	Change	2023
%	7–9	7–9	pp	1–9	1–9	pp	1–12
Tietoevry Create	6.1	8.9	-3	8.5	11.2	-3	11.2
Tietoevry Banking	8.1	8.0	0	7.0	6.7	0	7.6
Tietoevry Care	31.1	30.5	1	27.5	29.3	-2	29.3
Tietoevry Industry	15.0	13.9	1	13.0	13.8	-1	14.0
Tietoevry Tech Services	8.8	6.4	2	5.9	3.1	3	4.8
Operating margin (EBIT)	9.7	9.3	0	8.3	8.2	0	9.0

Personnel by segment

	End of period				Average		
	2024	2023	Change	Share	2023	2024	2023
	1-9	1-9	%	%	1-12	1-9	1-9
Tietoevry Create	9 031	9 797	-8	39	9 618	9 284	9 101
Tietoevry Banking	3 390	3 551	-5	15	3 509	3 454	3 521
Tietoevry Care ¹⁾	1 572	1 525	3	7	1 529	1 581	1 505
Tietoevry Industry	1 606	1 661	-3	7	1 644	1 610	1 674
Tietoevry Tech Services ¹⁾	7 199	7 421	-3	31	7 283	7 268	7 758
Group functions	562	583	-4	2	576	557	592
Group total	23 359	24 539	-5	100	24 159	23 754	24 151

¹⁾ In Q1 2024, personnel were transferred from Tietoevry Care to Tietoevry Tech Services and the comparative information was recast accordingly.

Personnel by country

	End of period				Average		
	2024	2023	Change	Share	2023	2024	2023
	1-9	1-9	%	%	1-12	1-9	1-9
Sweden	3 613	3 980	-9	15	3 856	3 748	4 005
Norway	3 776	3 989	-5	16	3 922	3 814	3 957
Finland	3 039	3 082	-1	13	3 015	3 043	3 126
India	4 229	4 321	-2	18	4 308	4 292	4 413
Czech Republic	2 326	2 426	-4	10	2 381	2 342	2 533
Ukraine	1 460	1 775	-18	6	1 728	1 584	1 866
Latvia	1 105	1 079	2	5	1 070	1 097	1 096
China	1 062	1 051	1	5	1 044	1 030	1 055
Poland	869	848	2	4	839	852	831
Bulgaria	689	784	-12	3	780	736	207
Other	1 191	1 204	-1	5	1 217	1 217	1 063
Group total	23 359	24 539	-5	100	24 159	23 754	24 151
Onshore countries	10 991	11 636	-6	47	11 370	11 176	11 633
Offshore countries	12 368	12 903	-4	53	12 789	12 578	12 517
Group total	23 359	24 539	-5	100	24 159	23 754	24 151

Non-current assets by country

EUR million	2024	2023	Change	2023
	30 Sep	30 Sep	%	31 Dec
Finland	113.0	115.1	-2	110.9
Sweden	102.4	124.5	-18	110.7
Norway	301.2	331.6	-9	331.4
Other	70.7	56.4	25	71.3
Total non-current assets	587.2	627.6	-6	624.3

Non-current assets include property, plant and equipment, right-of-use assets and intangible assets excluding goodwill.

Depreciation by segment

	2024	2023	Change	2024	2023	Change	2023
EUR million	7–9	7–9	%	1–9	1–9	%	1–12
Tietoevry Create	1.6	1.7	-6	5.1	4.8	7	6.6
Tietoevry Banking	1.9	1.3	44	4.9	3.5	39	4.8
Tietoevry Care	0.3	0.2	12	0.8	0.7	12	1.0
Tietoevry Industry	0.2	0.2	7	0.6	0.5	8	0.7
Tietoevry Tech Services	12.4	11.9	4	35.5	33.9	5	44.6
Group functions ¹⁾	7.7	9.5	-19	26.2	31.1	-16	40.8
Group total	24.0	24.8	-3	73.1	74.5	-2	98.5

¹⁾ Includes depreciation of right-of-use assets relating to shared premises. In operating profit (EBIT) and adjusted operating profit (EBITA), such costs are fully allocated to the operating segments.

Amortization of other intangible assets by segment

	2024	2023	Change	2024	2023	Change	2023
EUR million	7–9	7–9	%	1–9	1–9	%	1–12
Tietoevry Create	0.0	0.0	0	0.0	0.1	0	0.1
Tietoevry Banking	2.8	0.9	> 100	8.4	2.5	> 100	3.6
Tietoevry Care	0.7	0.6	5	1.9	1.8	6	2.5
Tietoevry Industry	0.0	0.1	> 100	0.1	0.2	-42	0.2
Tietoevry Tech Services	1.9	1.3	48	5.1	3.8	33	5.4
Group functions	0.0	0.1	> 100	0.1	0.2	-50	0.3
Group total	5.5	3.0	81	15.6	8.6	82	12.0

Amortization of acquisition-related intangible assets by segment

	2024	2023	Change	2024	2023	Change	2023
EUR million	7–9	7–9	%	1–9	1–9	%	1–12
Tietoevry Create	3.1	2.8	11	9.4	6.9	37	10.0
Tietoevry Banking	4.7	4.8	-2	14.3	14.5	-1	19.3
Tietoevry Care	0.0	0.0	0	0.1	0.1	1	0.2
Tietoevry Industry	1.1	1.1	-2	3.4	3.6	-6	4.7
Tietoevry Tech Services	1.9	1.9	-2	5.7	5.8	-2	7.7
Group functions	—	—	—	—	—	—	—
Group total	10.8	10.7	1	32.9	30.9	6	41.8

Impairment losses

In June 2024, Tietoevry Create bought the remaining 20% share of the joint venture Tieto Esy Oy, which resulted in an impairment loss of EUR 0.3 million. Tieto Esy has been consolidated as a 100% owned subsidiary since 30 June 2024.

In 2023, the Group recognised impairment losses on lease agreements for office and other facilities in Finland and Czech Republic totalling EUR 2.7 million. In addition, as a result of annual impairment testing, Tietoevry Create recognized a goodwill impairment loss of EUR 2.1 million for the carrying value of Tieto Esy Oy.

Financial assets and liabilities

Derivatives

The nominal values of derivatives include the gross amount of all nominal values for contracts that have not yet been settled or closed. The amount of nominal value outstanding is not necessarily a measure or indication of market risk, as the exposure of certain contracts may be offset by other contracts.

Nominal values of derivatives

	2024	2023
EUR million	30 Sep	31 Dec
Forward contracts outside hedge accounting at fair value through profit or loss	386.5	523.9
Interest rate swaps	280.0	280.0

Fair values of derivatives

EUR million	30 Sep 2024			31 Dec 2023		
	Gross positive fair values	Gross negative fair values	Net fair values	Gross positive fair values	Gross negative fair values	Net fair values
Forward contracts outside hedge accounting at fair value through profit or loss	3.0	-1.0	2.0	5.8	-4.9	0.9
Interest rate swaps	12.2	-17.0	-4.8	15.5	-20.0	-4.5
The fair values at the reporting date	15.2	-18.0	-2.8	21.3	-24.9	-3.6

Derivatives are used for economic hedging purposes only.

The fair values of foreign exchange derivatives are calculated according to foreign exchange and interest rates on the closing date. All outstanding currency derivative contracts will expire within 12 months after the reporting date.

The fair values of interest rate swaps are based on the values of corresponding agreements confirmed by the banks.

Fair value measurement of financial assets and liabilities

There have been no changes in fair value methodology and input levels: foreign exchange forward contracts and interest rate swaps are valued based on Level 2 inputs and Other financial assets at fair value through profit or loss (EUR 0.6 million on 30 Sep 2024), for which fair value measurement is based on their initial value. The fair market value cannot be reliably estimated due to lack of proper market for the assets.

Trade receivables to be sold via non-recourse arrangements for the sale of receivables, but not yet derecognized at the reporting date, are classified as Financial assets at fair value through profit or loss (EUR 13.6 million at 30 Sep 2024). Management estimates that the carrying amount approximates the fair value due to their short-term nature.

Number of shares

	2024	2023	2024	2023	2023
	7–9	7–9	1–9	1–9	1–12
Outstanding shares, end of period					
Basic ¹⁾	118 594 911	118 391 092	118 594 911	118 391 092	118 391 092
Effect of dilutive share-based incentive plans	284 801	338 552	298 442	375 851	271 334
Diluted	118 879 712	118 729 644	118 893 353	118 766 943	118 662 426
Outstanding shares, average					
Basic ¹⁾	118 597 436	118 391 092	118 497 931	118 370 605	118 375 769
Effect of dilutive share-based incentive plans	284 801	338 552	298 442	375 851	271 334
Diluted	118 882 237	118 729 644	118 796 373	118 746 456	118 647 103
Company's possession of its own shares					
End of period	45 239	34 679	45 239	34 679	34 679
Average	42 714	34 679	37 377	55 166	50 002

¹⁾ On 24 April 2024, the Board of Directors resolved on a directed share issue without payment in order to pay the rewards of the Performance Share Plan 2021–2023 and Restricted Share Plan 2021–2023 to the eligible reward recipients. A total of 214 379 new shares were registered with the Trade Register on 14 May 2024.

Alternative performance measures (APMs)

Tietoevry presents certain financial measures, which, in accordance with the "Alternative Performance Measures" guidance issued by the European Securities and Markets Authority, are not accounting measures defined or specified in IFRS and are, therefore, considered alternative performance measures. Tietoevry believes that alternative performance measures provide meaningful supplemental information to the financial measures presented in the consolidated financial statements prepared in accordance with IFRS and increase the understanding of the profitability of Tietoevry's operations. In addition, they are seen as useful indicators of the Group's financial position and ability to obtain funding. Alternative performance measures are not accounting measures defined or specified in IFRS and, therefore, they are considered non-IFRS measures, which should not be viewed in isolation or as a substitute to the IFRS financial measures.

Adjusted operating profit (EBITA) by segment

	2024	2023	Change	2024	2023	Change	2023
EUR million	7–9	7–9	%	1–9	1–9	%	1–12
Tietoevry Create	23.0	21.6	7	76.8	80.3	-4	114.6
Tietoevry Banking	18.3	18.0	2	50.8	47.5	7	68.9
Tietoevry Care	16.8	15.7	7	48.7	51.7	-6	70.2
Tietoevry Industry	10.1	10.9	-7	31.6	32.1	-1	43.4
Tietoevry Tech Services	24.7	23.1	7	64.6	57.2	13	85.7
Non-allocated costs	-4.6	-3.7	23	-17.1	-18.4	-7	-24.0
Group total	88.4	85.6	3	255.4	250.3	2	358.7

Adjusted operating margin (EBITA) by segment

	2024	2023	Change	2024	2023	Change	2023
%	7–9	7–9	pp	1–9	1–9	pp	1–12
Tietoevry Create	12.1	11.0	1	12.2	12.9	-1	13.4
Tietoevry Banking	13.3	13.3	-0	11.7	11.4	0	12.1
Tietoevry Care	31.6	30.6	1	28.5	30.1	-2	30.1
Tietoevry Industry	16.3	17.7	-1	15.9	16.5	-1	16.5
Tietoevry Tech Services	10.5	9.5	1	8.6	7.2	1	8.0
Adjusted operating margin (EBITA)	13.5	13.0	1	12.1	11.9	0	12.6

Reconciliation of adjusted operating profit (EBITA)

	2024	2023	2024	2023	2023
EUR million	7–9	7–9	1–9	1–9	1–12
Operating profit (EBIT)	63.5	61.6	173.9	171.5	255.6
+ Amortization of intangible assets recognized at fair value from acquisitions	10.8	10.7	32.9	30.9	41.8
Adjustment items:					
- Capital gains ¹⁾	—	0.1	—	-0.9	-6.9
+ Strategic reviews ²⁾	0.9	7.6	12.1	24.2	32.3
+/- Other M&A related items	0.1	0.1	0.3	0.7	1.5
+ Restructuring costs	10.2	3.3	20.2	6.4	11.1
+ Tietoevry Tech Services performance improvement programme	2.0	1.3	11.2	12.5	15.1
+ War in Ukraine and exit from Russia	0.6	0.7	1.8	2.4	3.2
+ Ransomware attack	—	—	1.2	—	—
+/- Other items ³⁾	0.2	0.1	1.7	2.7	4.9
Adjusted operating profit (EBITA)	88.4	85.6	255.4	250.3	358.7

¹⁾ Capital gains include a gain on the sale of property, plant and equipment in 2023.

²⁾ The costs relating to strategic reviews are expected to total around 1.5–2.0% of Group revenue, distributed mainly over 2023 and 2024.

³⁾ Include impairment losses and other minor non-recurring items. See also [Notes to the interim financial statements](#).

Other key figures

	2024	2023	2024	2023	2023
	7–9	7–9	1–9	1–9	1–12
Adjusted earnings per share, EUR	0.49	0.53	1.43	1.52	2.14
Equity per share, EUR	12.37	12.97	12.37	12.97	13.62
Return on equity, 12-month rolling, %	10.7	12.0	10.7	12.0	10.3
Return on capital employed, 12-month rolling, %	10.1	10.7	10.1	10.7	9.8
Equity ratio, %	45.4	45.3	45.4	45.3	46.7
Interest-bearing net debt, EUR million	900.5	953.9	900.5	953.9	911.8
Gearing, %	61.4	62.1	61.4	62.1	56.6
Net debt/EBITDA	2.1	2.1	2.1	2.1	2.2
Capital expenditure, EUR million	17.8	17.7	66.5	57.2	85.3

Calculation of alternative performance measures

Adjusted earnings per share	=	$\frac{\text{Net profit for the period excluding adjustment items, amortization of acquisition-related intangible assets and related tax impact per country}}{\text{Weighted average number of shares}}$
Adjustment items	=	Restructuring costs + capital gains/losses + impairment charges + other items affecting comparability
Operating profit (EBIT)	=	Net profit + interests + taxes
Operating margin (EBIT), %	=	$\frac{\text{Operating profit (EBIT)}}{\text{Revenue}}$
Adjusted operating profit (EBITA)	=	Operating profit (EBITA) + adjustment items
Adjusted operating margin (EBITA), %	=	$\frac{\text{Adjusted operating profit (EBITA)}}{\text{Revenue}}$
Equity per share	=	$\frac{\text{Total equity}}{\text{Number of shares at the year-end}}$
Capital expenditure	=	Acquisitions of intangible assets and property, plant and equipment
Acquisitions	=	Acquisitions of subsidiaries and business operations, net of cash acquired
Return on equity, 12-month rolling, %	=	$\frac{\text{Profit before taxes and non-controlling interests – income taxes}}{\text{Total equity (12-month average)}} * 100$
Return on capital employed, 12-month rolling, %	=	$\frac{\text{Profit before taxes + interest and other financial expenses}}{\text{Total assets – non-interest-bearing liabilities (12-month average)}} * 100$
Equity ratio, %	=	$\frac{\text{Total equity}}{\text{Total assets – advance payments}} * 100$
Interest-bearing net debt	=	Interest-bearing liabilities – interest-bearing receivables – cash and cash equivalents
Net debt/EBITDA	=	$\frac{\text{Interest-bearing net debt}}{\text{EBITDA (12-month average)}}$
Gearing, %	=	$\frac{\text{Interest-bearing net debt}}{\text{Total equity}} * 100$

Quarterly figures

Key figures

	2024	2024	2024	2023	2023	2023	2023
	7-9	4-6	1-3	10-12	7-9	4-6	1-3
Earnings per share, EUR							
Basic	0.32	0.24	0.32	0.46	0.37	0.21	0.41
Diluted	0.32	0.24	0.32	0.46	0.37	0.21	0.41
Adjusted earnings per share, EUR	0.49	0.44	0.50	0.63	0.53	0.43	0.57
Equity per share, EUR	12.37	12.44	11.83	13.62	12.97	11.97	12.82
Return on equity, 12-month rolling, %	10.7	11.4	11.3	10.3	12.0	13.6	12.8
Return on capital employed, 12-month rolling, %	10.1	10.7	10.4	9.8	10.7	11.9	11.5
Equity ratio, %	45.4	44.0	41.3	46.7	45.3	45.7	44.6
Interest-bearing net debt, EUR million	900.5	932.3	879.8	911.8	953.9	735.2	632.2
Gearing, %	61.4	63.2	62.8	56.6	62.1	51.9	43.5
Net debt/EBITDA	2.1	2.2	2.2	2.2	2.1	1.6	1.3
Capital expenditure, EUR million	17.8	24.5	24.2	28.1	17.7	18.9	20.7

Income statement

	2024	2024	2024	2023	2023	2023	2023
EUR million	7-9	4-6	1-3	10-12	7-9	4-6	1-3
Revenue	655.0	715.0	733.9	752.2	659.7	695.2	744.3
Other operating income	1.6	1.9	2.6	8.6	1.3	5.1	7.3
Materials and services	-127.0	-137.2	-144.1	-149.1	-129.5	-138.3	-150.3
Employee benefit expenses	-352.2	-405.2	-407.4	-402.9	-352.1	-397.9	-413.1
Depreciation, amortization and impairment losses	-40.3	-41.1	-40.6	-40.5	-38.6	-37.5	-40.6
Other operating expenses	-73.8	-85.6	-82.5	-84.6	-79.4	-85.4	-79.5
Share of results in joint ventures	0.2	0.1	0.6	0.4	0.3	0.1	0.5
Operating profit (EBIT)	63.5	47.8	62.7	84.1	61.6	41.2	68.7
Financial income and expenses	-13.6	-11.6	-12.2	-13.6	-6.1	-8.7	-6.5
Profit before taxes	49.8	36.2	50.4	70.5	55.6	32.4	62.2
Income taxes	-11.5	-7.9	-12.1	-15.5	-12.2	-7.1	-13.7
Net profit for the period	38.3	28.3	38.3	55.0	43.4	25.3	48.5

Statement of financial position

	2024	2024	2024	2023	2023	2023	2023
EUR million	30 Sep	30 Jun	31 Mar	31 Dec	30 Sep	30 Jun	31 Mar
Goodwill	1 847.5	1 885.8	1 848.3	1 907.3	1 894.1	1 695.9	1 745.1
Other intangible assets	316.9	330.3	328.0	339.6	337.4	305.6	314.0
Property, plant and equipment	86.7	90.0	86.8	88.8	88.4	90.4	94.7
Right-of-use assets	183.6	191.6	193.8	195.9	201.9	201.4	207.8
Interests in joint ventures	8.4	8.5	11.8	11.6	13.2	12.6	14.0
Other non-current assets	50.8	59.7	61.8	63.3	45.1	46.6	50.4
Total non-current assets	2 493.9	2 565.8	2 530.5	2 606.4	2 580.0	2 352.5	2 426.0
Trade receivables and other current assets	608.8	672.8	679.0	692.4	718.2	634.2	618.0
Cash and cash equivalents	181.8	173.4	252.4	219.6	164.4	189.6	305.6
Total current assets	790.6	846.1	931.4	912.0	882.6	823.8	923.6
Total assets	3 284.5	3 412.0	3 461.9	3 518.4	3 462.6	3 176.3	3 349.5
Total equity	1 467.5	1 475.0	1 400.5	1 612.3	1 536.0	1 417.1	1 454.1
Non-current loans	728.0	389.3	696.8	701.0	708.9	752.8	802.9
Other non-current liabilities	55.4	63.5	65.2	67.4	62.7	57.7	61.7
Total non-current liabilities	783.4	452.8	762.0	768.4	771.6	810.5	864.6
Trade payables and other current liabilities	631.2	718.6	823.0	660.9	697.9	725.8	851.0
Provisions	17.0	14.9	9.5	14.6	17.7	19.4	14.6
Current loans	385.5	750.8	467.0	462.2	439.4	203.5	165.2
Total current liabilities	1 033.6	1 484.2	1 299.5	1 137.7	1 155.0	948.7	1 030.8
Total equity and liabilities	3 284.5	3 412.0	3 461.9	3 518.4	3 462.6	3 176.3	3 349.5

Statement of cash flows

	2024	2024	2024	2023	2023	2023	2023
EUR million	7–9	4–6	1–3	10–12	7–9	4–6	1–3
Cash flow from operating activities							
Net profit for the period	38.3	28.3	38.3	55.0	43.4	25.3	48.5
Adjustments	65.8	60.4	64.4	65.4	61.6	55.1	62.4
Change in net working capital	-21.0	1.0	2.8	28.4	-97.1	-40.7	14.2
Cash generated from operating activities before interests and taxes	83.1	89.7	105.5	148.8	7.8	39.8	125.2
Net financial expenses paid	-12.3	-13.1	-19.4	3.4	-5.9	-16.8	-9.9
Dividends received	—	1.0	—	-0.1	0.1	1.3	—
Income taxes paid	-12.6	-9.6	-14.3	0.8	-4.0	-12.8	-11.6
Cash flow from operating activities	58.2	68.1	71.8	152.9	-2.0	11.5	103.7
Cash flow from investing activities	-17.7	-23.7	-24.4	-13.9	-175.8	-19.6	-20.1
Cash flow from financing activities	-29.8	-124.7	-12.1	-85.2	156.2	-108.0	-24.2
Change in cash and cash equivalents	10.7	-80.3	35.2	53.8	-21.6	-116.1	59.4
Cash and cash equivalents at the beginning of period	173.4	252.4	219.6	164.4	189.6	305.6	249.7
Foreign exchange differences	-2.3	1.2	-2.5	1.5	-3.6	0.1	-3.5
Change in cash and cash equivalents	10.7	-80.3	35.2	53.8	-21.6	-116.1	59.4
Cash and cash equivalents at the end of period	181.8	173.4	252.4	219.6	164.4	189.6	305.6

Quarterly figures by segments

Revenue by segment

	2024	2024	2024	2023	2023	2023	2023
EUR million	7-9	4-6	1-3	10-12	7-9	4-6	1-3
Tietoevry Create	190.9	213.9	223.8	228.6	195.7	204.8	223.2
Tietoevry Banking	137.9	148.2	148.8	149.6	135.4	139.8	142.3
Tietoevry Care	53.3	58.6	58.6	61.2	51.5	58.2	61.8
Tietoevry Industry	61.7	67.3	69.8	68.6	61.4	63.8	68.7
Tietoevry Tech Services	236.1	256.1	263.3	276.4	242.4	265.4	288.5
Eliminations	-24.8	-29.2	-30.4	-32.2	-26.8	-37.0	-40.1
Group total	655.0	715.0	733.9	752.2	659.7	695.2	744.3

In Q1 2024, comparative information for segment revenue, operating profit (EBIT) and adjusted operating profit (EBITA) was recast to reflect minor changes between segments arising due to structural changes. Group numbers remained unchanged.

Operating profit (EBIT) by segment

	2024	2024	2024	2023	2023	2023	2023
EUR million	7-9	4-6	1-3	10-12	7-9	4-6	1-3
Tietoevry Create	11.7	18.6	23.5	25.3	17.3	21.5	31.3
Tietoevry Banking	11.1	7.5	11.9	15.0	10.8	8.2	8.9
Tietoevry Care	16.6	13.9	16.4	18.0	15.7	15.6	19.0
Tietoevry Industry	9.2	7.1	9.6	10.2	8.5	7.1	11.1
Tietoevry Tech Services	20.8	10.8	12.8	27.4	15.6	-2.4	11.3
Non-allocated costs	-6.0	-10.1	-11.5	-11.8	-6.3	-8.9	-12.8
Group total	63.5	47.8	62.7	84.1	61.6	41.2	68.7

Operating margin (EBIT) by segment

	2024	2024	2024	2023	2023	2023	2023
%	7-9	4-6	1-3	10-12	7-9	4-6	1-3
Tietoevry Create	6.1	8.7	10.5	11.1	8.9	10.5	14.0
Tietoevry Banking	8.1	5.1	8.0	10.0	8.0	5.9	6.2
Tietoevry Care	31.1	23.7	28.0	29.4	30.5	26.9	30.7
Tietoevry Industry	15.0	10.5	13.7	14.8	13.9	11.1	16.1
Tietoevry Tech Services	8.8	4.2	4.9	9.9	6.4	-0.9	3.9
Operating margin (EBIT)	9.7	6.7	8.5	11.2	9.3	5.9	9.2

Adjusted operating profit (EBITA) by segment

	2024	2024	2024	2023	2023	2023	2023
EUR million	7-9	4-6	1-3	10-12	7-9	4-6	1-3
Tietoevry Create	23.0	24.3	29.4	34.3	21.6	24.4	34.4
Tietoevry Banking	18.3	14.7	17.8	21.4	18.0	14.8	14.7
Tietoevry Care	16.8	15.3	16.5	18.4	15.7	17.0	19.0
Tietoevry Industry	10.1	10.1	11.4	11.4	10.9	9.4	11.8
Tietoevry Tech Services	24.7	19.8	20.1	28.5	23.1	13.1	21.0
Non-allocated costs	-4.6	-6.0	-6.5	-5.6	-3.7	-5.7	-9.0
Group total	88.4	78.3	88.6	108.4	85.6	72.9	91.9

Adjusted operating margin (EBITA) by segment

	2024	2024	2024	2023	2023	2023	2023
%	7-9	4-6	1-3	10-12	7-9	4-6	1-3
Tietoevry Create	12.1	11.4	13.1	15.0	11.0	11.9	15.4
Tietoevry Banking	13.3	9.9	11.9	14.3	13.3	10.6	10.3
Tietoevry Care	31.6	26.2	28.2	30.1	30.6	29.1	30.7
Tietoevry Industry	16.3	15.1	16.3	16.6	17.7	14.7	17.2
Tietoevry Tech Services	10.5	7.7	7.6	10.3	9.5	4.9	7.3
Adjusted operating margin (EBITA)	13.5	11.0	12.1	14.4	13.0	10.5	12.3

Depreciation by segment

	2024	2024	2024	2023	2023	2023	2023
EUR million	7-9	4-6	1-3	10-12	7-9	4-6	1-3
Tietoevry Create	1.6	1.7	1.8	1.8	1.7	1.5	1.6
Tietoevry Banking	1.9	1.6	1.4	1.3	1.3	1.1	1.1
Tietoevry Care	0.3	0.3	0.2	0.2	0.2	0.2	0.3
Tietoevry Industry	0.2	0.2	0.2	0.2	0.2	0.2	0.2
Tietoevry Tech Services	12.4	12.1	11.1	10.8	11.9	11.0	10.9
Group functions ¹⁾	7.7	8.8	9.7	9.7	9.5	10.2	11.4
Group total	24.0	24.7	24.4	24.0	24.8	24.3	25.4

¹⁾ Includes depreciation of right-of-use assets relating to shared premises. In operating profit (EBIT) and adjusted operating profit (EBITA), such costs are fully allocated to the operating segments.

Amortization of other intangible assets by segment

	2024	2024	2024	2023	2023	2023	2023
EUR million	7-9	4-6	1-3	10-12	7-9	4-6	1-3
Tietoevry Create	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Tietoevry Banking	2.8	2.8	2.8	1.1	0.9	0.8	0.8
Tietoevry Care	0.7	0.6	0.6	0.6	0.6	0.6	0.6
Tietoevry Industry	0.0	0.0	0.0	0.1	0.1	0.1	0.1
Tietoevry Tech Services	1.9	1.6	1.5	1.6	1.3	1.3	1.2
Group functions	0.0	0.0	0.0	0.1	0.1	0.1	0.1
Group total	5.5	5.1	5.0	3.4	3.0	2.8	2.8

Amortization of acquisition-related intangible assets by segment

	2024	2024	2024	2023	2023	2023	2023
EUR million	7-9	4-6	1-3	10-12	7-9	4-6	1-3
Tietoevry Create	3.1	3.1	3.2	3.1	2.8	2.0	2.1
Tietoevry Banking	4.7	4.8	4.8	4.7	4.8	4.7	5.0
Tietoevry Care	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Tietoevry Industry	1.1	1.1	1.1	1.1	1.1	1.1	1.4
Tietoevry Tech Services	1.9	1.9	1.9	1.9	1.9	1.9	2.0
Group functions	—	—	—	—	—	—	—
Group total	10.8	11.0	11.1	10.9	10.7	9.8	10.5

For further information, please contact:

Tomi Hyryläinen, Chief Financial Officer, tel. +358 50 555 0363, tomi.hyrylainen (at) tietoevry.com

Tommi Järvenpää, Head of Investor Relations, tel. +358 40 576 0288, tommi.jarvenpaa (at) tietoevry.com

A teleconference for analysts and media will be held on **24 October 2024 at 10.00 a.m. EEST** (9.00 a.m. CEST, 8.00 a.m. UK time). Kimmo Alkio, President and CEO, and Tomi Hyryläinen, CFO, will present the results online in English. [The presentation](#) can be followed on [Tietoevry's website](#).

To take part in the questions and answers session after the presentation you will need to dial in by phone. You can access the teleconference by registering on [this link](#). After the registration you will be provided phone numbers, user ID and a conference ID to access the conference.

The event is recorded and it will be available on demand later during the day. Tietoevry publishes its financial information in English and Finnish.

Tietoevry Corporation

DISTRIBUTION

Nasdaq Helsinki

Nasdaq Stockholm

Oslo Børs

Principal Media

Tietoevry creates purposeful technology that reinvents the world for good. We are a leading technology company with a strong Nordic heritage and global capabilities. Based on our core values of openness, trust and diversity, we work with our customers to develop digital futures where businesses, societies, and humanity thrive.

Our 24 000 experts globally specialize in cloud, data, and software, serving thousands of enterprise and public-sector customers in more than 90 countries. Tietoevry's annual turnover is approximately EUR 3 billion and the company's shares are listed on the NASDAQ exchange in Helsinki and Stockholm, as well as on Oslo Børs. <https://www.tietoevry.com>

Business ID: 0101138-5

Keilalahdentie 2-4

PO Box 2

FI-02101 ESPOO, FINLAND

Tel +358 207 2010

Registered office: Espoo

E-mail: ir (at) tietoevry.com

www.tietoevry.com

